

Proposed changes to our client contribution fares

Dear Valued Client,

At Community Connect Transport, we work hard every day to keep your transport reliable, safe and affordable. We're writing to let you know that from 1 November 2026, we will be increasing our client contribution fares.

Why fares are changing

- Fuel and vehicle running costs have gone up.
- Driver wages have increased by 4.75%, following the Fair Work Commission's latest annual decision.
- Other costs, like rent and insurance, continue to rise.

What this means for you

Trip type: One-Way	What you pay now	What you'll pay from 1 November 26
CHSP / CTP trips (government subsidised)	In-Area: \$13.00 Out of Area: \$29.00	Moving to a per Km rate – to be confirmed
Support at Home / Standard rate (not subsidised)	\$5.50 per Km, minimum fare \$30.80	Moving to a per Km rate – to be confirmed
Easy Rider shopping shuttle & Flexi Ride Cab (North Sydney Residents)	\$2.50	To be confirmed

Have your say

We want to hear from you. Use the *Feedback* option on our website to share your thoughts and questions, or

- Email us at info@communityconnect.org.au
- Write to us at PO Box 846, Crows Nest, NSW, 2065
- Attend our in-person client consultation at the Crows Nest Centre on Thursday 20 August, 10am – 12pm. Please RSVP by email to the address above; or
- Call our Client Services team on 9490 9500.

Community Connect Transport

Crows Nest Centre; Level 4 - 2 Ernest Place, Crows Nest NSW 2065

| PO Box 846, Crows Nest 1585 | ABN 58 608 203 592

9490 9500 | www.communityconnect.org.au