NSCTG
Northern Sydney Community Transport Group



community connect transport



November and December are here!

Warmer days and festive cheer are on their way, making this the perfect time to get out and about with friends old and new.

We've added new destinations and experiences to this year's program, and we hope you enjoy discovering somewhere new with us!

Upcoming Highlights

Here's a taste of **what's coming up:**

- Melbourne Cup Outing, Manly Bowling Club - themed two-course lunch
- Campbelltown Art Gallery, Campbelltown
- Zig Zag Café, Marsfield
- Our Lady of Lebanon Co-Cathedral, Harris Park
- The Sands, Narrabeen
- Back by popular demand - Vanilla Cream Café, Annangrove and The Little Snail restaurant, Pyrmont
- Chau Chuk Wing Museum, Camperdown

Looking Ahead to Christmas

December is a time for good food, good company and a little Christmas cheer. Get into the festive spirit with our Christmas shopping outing, then join us for the main event.

Our **Client Christmas Dinner at Canada Bay Club** will be followed by a magical **Christmas Lights Tour**! 🎅 🎶 ✨

Enjoy a delicious meal, share plenty of festive fun and finish the evening beneath the sparkle of Sydney's Christmas lights. 🎄 💫

We'd love you to join us! ❤️‍🔥

🗓️ Social Outings Booking Dates

Places are limited, so please book early to secure your spot.

🗓️ **Bookings open:** Monday 19 October at 11am for November & December 2026

📞 How to Book

📧 **Email:** admin@communityconnect.org.au
🌐 **Website:** www.communityconnect.org.au
📞 **Phone:** 02 9490 9500

Our client code of conduct

We want everyone to feel safe and respected on our outings. We ask everyone to:

- treat staff, volunteers and other passengers with courtesy and respect
- respect privacy, personal space and boundaries
- not use violence, threats, abuse or harassment
- follow reasonable safety directions and not distract or interfere with the driver
- let us know about any support needs or risks that may affect safety before the outing

Questions or concerns?
Talk to your driver or outing staff, call 02 9490 9500, or email feedback@nsctg.org.au.

Raising concern will not affect your services or result in any disadvantage or reprisal.
The full Client Code of Conduct will be available in our vehicles, on our website and on request.

General News

Staffing Update



Susan Le Roux
Head of Business & External Relations

We're delighted to welcome Susan Le Roux to the team.

Susan joins NSCTG as our new Head of Business & External Relations, bringing more than 20 years' experience in community engagement, aged care, partnerships, tourism and events.

Susan is passionate about helping older people stay independent, active and connected to their communities.

She previously worked with Prestige In-home Care across Northern Sydney, and founded the networking group Aged Care Gurus, which brings together people working across the aged care sector.

This is personal for Susan too. After a serious health event, her father used a wheelchair for nine years, and she saw firsthand how good care and support helped him keep enjoying life and stay connected.

Susan is looking forward to meeting our clients, volunteers and community, so if you see her out and about, please say hello!

Exciting Plans for 2027!

Plenty of new outings and experiences are in the works for 2027, and we look forward to sharing them with you soon! 🚌 ✨

Thank you for being part of the NSCTG-Community Connect Transport Social Outings community. It has been a joy to share 2026 with you.

Christmas Closure

NSCTG-Community Connect Transport will close for the holiday break after our last working day on **Thursday, 24 December 2026**, and will reopen on **Monday, 4 January 2027**.

A big thank you to our wonderful bus assistants and drivers - you are the real Christmas stars - helping to make our programs so special all year round.

On behalf of the whole NSCTG-Community Connect Transport team, we wish all our clients a joyful Christmas and a happy, healthy New Year.

Varsha Shrivastava
Social Coordinator

Our outings in pics





Upcoming Highlights



Vanilla Cream Café



Chau Chuk Wing Museum



Our Lady of Lebanon-Co Cathedral



Sydney Outlet Village

Guide To Bus Cost	
Bus Cost for subsidised clients (CHSP, CTP)	The subsidised rate is for eligible clients over 65. It is called the Commonwealth Home Support Program (CHSP). The majority of Community Connect clients already receive CHSP subsidised rates. We also have a different bucket of funding we can use for eligible clients under 65. Please call the office and discuss with the client service team to see if you are eligible.
Standard Bus Cost (Support at Home Clients and other non-subsidised clients)	For clients who are on a Support at Home package (SaH), we charge our standard rate to your SaH provider. Other clients who choose not to go through My Aged Care are required to pay the standard rate and be on account (no cash payments).

NOTE: Cost of trip includes the bus trip only. Any morning tea, lunch and entry fees are extra and paid directly to the venue (unless we request pre-payments).

PRE PAYMENT SUMMARY- Please make pre-payment at the time of booking by phone and have your credit and debit card ready. The bus fare will be charged on the day of outing.
Please note: We have a strict no-refund policy for cancellations made less than seven (7) days before the event, as we are required to make advance payments to secure bookings.

Accessible Key Guide	
Good Access	✓
Stairs	
Easy Walking	
Moderate Walking	
Lots of Walking	

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	NOVEMBER SOCIAL TRIPS ***Bookings open on Monday the 19th of October at 11am*** View and book at www.communityconnect.org.au Or call **9490 9500**	• **Subsidised bus cost is GST free** • **Standard Fee Bus Cost includes GST**
Date	**Description**	
Tuesday 3rd November ***Prepayment Needed*** ✓	**Melbourne Cup- Manly Bowling Club** Get ready for a fun and relaxed Melbourne Cup Day filled with racing, delicious food and great company! Enjoy a special Melbourne Cup package featuring a gourmet two-course entrée and main, paired with your choice of two beverages, while taking in the live races on the big screen, having a flutter with the horse sweeps from 12pm–2:45pm, and enjoying the excitement of Fashions on the Field **Limited Spots - Prepayment of $75 at the time of booking.** **Bus Cost: $30 (subsidised); $45 standard fee clients.**	
Thursday 5th November ✓	**Vanilla Cream Café, Annangrove – Back by popular demand** This hidden treasure is set in the beautiful and peaceful suburb of Annangrove, just past Dural. Come and enjoy this relaxing atmosphere with great coffee and a delicious range of baked goods and meals which are available to purchase. **Bus Cost: $55 (subsidised); $70 standard fee clients. Lunch at own expense.**	
Tuesday 10th November ✓	**Little Snail Restaurant, Ultimo - Back by Popular Demand** Fancy Pants lunch – Cost $48 – pay on the day. Ooh, là là! We are heading off for a true taste of France at this delightful restaurant. Savour a scrumptious 3 course meal filled with classic flavours and French flair **Bus Cost: $30 (subsidised); $45 standard fee clients. Lunch at own expense.**	
Thursday 12th November ✓	NEW VENUE ALERT! **Zig Zag Cafe, Marsfield** This time, we're heading to Zig Zag Licensed Cafe in Marsfield for the first time! Known for its relaxed, welcoming atmosphere. What's on the menu? From a tasty Scotch Steak Sandwich to Goat Cheese Scrambled Eggs with Grilled Asparagus & Tomatoes, there's something delicious to tempt everyone. We can't wait to make our first Zig Zag visit a fun one! **Bus Cost: $35 (subsidised); $50 standard fee clients. Lunch at own expense.**	

Tuesday 17th November 	**Ku-ring-gai Wildflower Garden + Lunch at Pymble Hotel** Get ready for a beautiful day out as we head to the **Ku-ring-gai Wildflower Garden** for a refreshing nature escape, followed by a delicious lunch at **Pymble Hotel**! **Explore Ku-ring-gai Wildflower Garden** Enjoy the peaceful surroundings, beautiful native plants, colourful wildflowers and fresh bushland air. Take your time soaking up the scenery, enjoying a gentle stroll and discovering the natural beauty of this wonderful local garden. After our garden adventure, we'll head to **Pymble Hotel** for a relaxed lunch and plenty of time to catch up, chat and enjoy a meal together. **Bus Cost: $30 (subsidised); $45 standard fee clients. Lunch at own expense.**
Thursday 19th November 	**Campbelltown Art Gallery + Campbelltown RSL for lunch** Our next adventure takes us to **Campbelltown Art Gallery**, where we'll enjoy an inspiring collection of contemporary art and exhibitions. Take your time exploring the gallery, discovering something new and sharing your thoughts and favourite pieces with friends. After our gallery visit, we'll head to **Campbelltown RSL** for a relaxed and enjoyable lunch. It's the perfect opportunity to sit back, enjoy a delicious meal and catch up with everyone after our morning of exploring **Bus Cost: $55 (subsidised); $70 standard fee clients. Lunch at own expense.**
Tuesday 24th November  ***Prepayment Needed***	**Our Lady of Lebanon Co-Cathedral + Lunch at Five Loaves Café, Harris Park** Join us for a lovely day out as we visit **Our Lady of Lebanon Co-Cathedral,** followed by a delicious lunch and great company at **Five Loaves Café**! **Discover Our Lady of Lebanon Church** Take some time to explore this beautiful and historic place, admire its architecture and enjoy a peaceful and meaningful visit with friends. **Lunch at Five Loaves Café** After our visit, we'll head to **Five Loaves Café** for a relaxed lunch together. Enjoy a specially arranged **set menu** with your fellow Social Program friends, a perfect way to finish our outing with good food, plenty of conversation and lots of smiles! **Limited Spots - Prepayment of $20 at the time of booking.** **Bus Cost: $55 (subsidised); $70 standard fee clients.**

Thursday **26th November** ✓	NEW VENUE ALERT! **The Sands, Narrabeen** Join us for a delightful social outing to The Sands Hotel in Narrabeen, where good food and great company come together! Enjoy a relaxed dining experience at the welcoming Bistro, serving delicious, affordable meals with daily specials and meal deals. We'll also soak up the fresh coastal atmosphere on The Terrace, a lovely spot to catch up with friends, share stories and enjoy a leisurely meal. **Bus Cost: $35 (subsidised); $50 standard fee clients. Lunch at own expense.**

	DECEMBER SOCIAL TRIPS ***Bookings open on Monday the 19th of October at 11am*** View and book at www.communityconnect.org.au **Or call 9490 9500**	• **Subsidised bus cost is GST free** • **Standard Fee Bus Cost includes GST**
Date	**Description**	
Thursday **3rd December** ✓ ***Cashless Venue***	**Waterside Bistro - Empire Marina Bobbin Head** Get ready for a beautiful day out surrounded by nature, water and wonderful company. This time, we're heading to **Waterside Bistro at Bobbin Head**, tucked away in the stunning Ku-ring-gai Chase National Park. Enjoy a relaxing lunch overlooking the marina, soak up the peaceful waterfront views and spend time catching up with your friends. **Important:** Waterside Bistro is cashless and does not accept cash. Payments can only be made by card, so please make sure you bring your card with you. **Bus Cost: $40 (subsidised); $55 standard fee clients. Lunch at own expense.**	
Tuesday **8th December** ***Museum entry is FREE!!*** 	NEW VENUE ALERT! **Chau Chak Wing Museum - University of Sydney** Join us for a wonderful outing to the Chau Chak Wing Museum at the University of Sydney! Discover fascinating treasures, ancient cultures, art and stories from around the world. **Discover the world of Harry Seidler**, one of Australia's most influential architects, through this fascinating exhibition. Explore his iconic designs, creative ideas and lasting impact on Sydney's architecture. And when it's time to relax, we'll enjoy lunch at **Sounds Café**, right at the Museum. Choose from a delicious selection of fresh salads, noodle dishes, bagels, burgers, toast and lighter options — with something to suit different tastes. Come along, explore, enjoy a delicious lunch and make some wonderful memories with us!	

	Bus Cost: $35(subsidised); $50 standard fee clients. Lunch at own expense.
Thursday 10th December ✓ ***Prepayment Needed***	**Christmas Dinner + Christmas Lights Tour** **GET READY FOR CHRISTMAS MAGIC! Dinner, Lights, Laughter & Festive Cheer** Let's celebrate the festive season together with a wonderful evening at Canada Bay Club! Enjoy a delicious Christmas dinner at Granata's, with a tempting selection of Italian favourites, including pasta, pizza, fresh salads, seafood and delicious mains — something for everyone to enjoy as a set menu. Then, sit back, relax and enjoy a magical Christmas Lights Tour through the city, taking in Sydney's sparkling festive displays. Good food, great company and plenty of Christmas cheer — the perfect way to celebrate together! **Prepayment of $40 for dinner at the time of booking.** **Bus Cost: $40 (subsidised); $55 standard fee clients.**
Tuesday 15th December 	**Christmas Shopping + Lunch at Sydney Outlet Village** Get into the Christmas spirit with a fun day of Christmas shopping at Sydney Outlet Village! Browse the shops, hunt for those special gifts, treat yourself to a bargain and enjoy a relaxed lunch together. Whether you're shopping for family, friends — or sneaking in a little something for yourself — let's make it a festive day of shopping, good food and great company! Come along and let's tick a few Christmas gifts off the list! **Bus Cost: $55 (subsidised); $70 standard fee clients. Lunch at own expense**
Thursday 17th December	**Malia Mystery Trip -** Our Final Adventure of the Year! Could there be a better way to finish our year of adventures than with Malia's Mystery Trip? Will we head north, south, east or west? Only Malia knows! Wherever we're going, one thing is certain — it will be a day full of surprises, fun, laughter and great company. This much-loved outing is now a part of Community Connect Transport outing too, so don't wait too long to book your seat! Keep the destination a secret … and let the adventure begin! **Bus Cost: $55 (subsidised); $70 standard fee clients. Lunch at own expense**

Secure Your Booking – Prepayment Required

Melbourne Cup Lunch • Tuesday 3rd November 2026 • Prepayment Required to secure spot	**Ticket Cost** **$75pp**	**Total pre-payment** **$75**
Our Lady of Lebanon - Lunch at Five loaves café- Set Menu (Lebanese cuisine) • Tuesday 24th November 2026	**Ticket Cost** **$20pp**	**Total pre-payment $20**
Christmas Dinner + Lights Tour • Thursday 10th December 2026- Dinner at Canada Bay Club- Granatas Restaurant - **Set Menu**	**Ticket Cost** **$40pp**	**Total pre-payment** **$40**